

## Appendix B — Responses to the Public Notice

### Response 1. Received 2/1/18

In response to a recent email inviting responses to the proposed meter increase as requested by Dragon Taxis I would like you to formally acknowledge my objection for the reasons following.

Dragon Taxis including both Gareth and Ryan Owen do not currently drive a taxi for a living, I believe only working drivers should be allowed to request increases as they are the group that would be most affected.

Dragon have previously increased the taxi fare after agreement from Cardiff council and then immediately increased the costs for their drivers, I believe they are only doing this (yet again) to increase the company profits and the actual drivers are very unlikely to see much of an increase in their earnings

As a private hire company, Dragon could easily just remove hackney carriages from their books and charge whatever fare they like, the only reason they are going through Cardiff council is to increase the price of the competition.

[REDACTED]

[REDACTED]

[REDACTED]

Licensed taxi drivers in Cardiff working for any of the "big three" or hackney drivers working on the ranks are currently losing a lot of work to Uber and the huge number of drivers they have introduced to the city from other licensing areas. These drivers more often than not are cheaper and more convenient for passengers.

The idea that real Cardiff taxi drivers will be able to compete with the new competition by raising their prices is simply laughable. It will only make matters worse.

[REDACTED]

As I have had my emails to the council ignored in the past I would appreciate you replying ASAP to acknowledge receipt of my objection.

**Response 2. Received 5/1/18**

We object to the price increase in the Taxi fares due to the fact that we find that a large number of drivers do not know their way around, we got in a taxi in Greyfriars Road going to Coburn Street. Cathays we had to tell him that going up Park place

**Response 3. Received 17/1/18**

I wish to object to the proposal to increase the metered fare tariff which I believe is on application from Dragon Taxis Limited.

I believe this is a proposal simply for the interests of a commercial business to increase profits rather than in the interests of drivers or the general public.

Dragon Taxis Limited operate account work to private clients and their marketing includes the sales line to prospective account customers that these rates are cheaper than the council metered rate, thus a clear incentive to become an account holder.

However, drivers contracted to Dragon Taxis Limited are not allowed to opt out of this account work and are therefore forced to accept payments that can be about 80% cheaper than the metered rate.

In fact, drivers are paid a mileage rate, with account tariffs never revealed, where these fares can actually result in a loss to the drivers.

This account work can easily make up about 50% plus of the work a Dragon Taxis Limited driver may undertake.

In addition, after the last fare increase in December 2015, Dragon Taxis Limited increased their circuit fee twice in 9 months which wiped out any benefit to the driver.

[REDACTED]

The first circuit fee rise was implemented the very day the Council meter fare rose in December 2015.

[REDACTED]

I believe any fare increase be postponed for the time being.